



Toyo Tire Corporation  
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International Technical Service Dept.

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## TOYO TIRE LIMITED WARRANTY

This limited warranty applies to Toyo brand tires, tubes and flaps, sold to Toyo Tire distributor(s) for the country of sale as described below, by Toyo Tire Corporation

This limited warranty is only applicable for tires not older than **60 months(5 years)** from the date of manufacture.

Distributor's name : Importadora Nacional de Llantas S.A.S.

Address Calle 98 Numero 22-64, Oficina 214, Edificio Calle 100, Bogotá, Colombia

Country of Sale : Colombia

### 1. What is covered

- 1) Tires failed *NOT* due to improper use, maintenance or storage conditions as listed in the paragraph, "2. What is not covered ", are warranted during the original usable tread life (i.e. remaining tread depth more than 1.6mm as measured at specific location).
- 2) Tubes and flaps are warranted against defects or damages due to workmanship and/or materials for the life of the usable tread of the new Toyo brand tire in which they are originally installed.

### 2. What is not covered

- (1) Damage due to road hazards whether repairable or not. (such as cut, snag, bruise, impact break, bulge, puncture, improper use of tire chains, stone drill, or chip)
- (2) Irregular tread wear or rapid tread wear from vehicle misalignment.
- (3) Tires repaired.
- (4) Damage from incorrect mounting or dismounting of the tire; incorrect wheel size, water or other material trapped inside the tire during mounting or failure to balance the tires.
- (') Damage or uneven tread wear from incorrect inflation, overloading, fire, theft, defective mechanical conditions. (such as brakes, shocks, rims, wreck or collision, misuse, misapplication, negligence, willful damage or abuse, tire alteration, tire spinning, racing or competition purpose)
- (6) Damage due to the use of an improper or incorrect size tube and flap.
- (7) Damage, corrosion or rubber deterioration due to the use of oil-based chemicals, water-based sealers, balancing substances, or flammable gases.
- (8) Uniformity problems such as ride, balance and vibration complaints after the first 10% of tread wear.
- (9) Tires used under extraordinary operating conditions ( such as running on improper road surface or mounted on armored vehicles for extraordinary purposes )

- (10) Tires which have been run with low inflation pressure or while flat.
- (11) Tires purchased and/or used outside the country of sale, as specified above.
- (12) Claims made by anyone other than the original retail purchase for use of the tire.
- (13) Tires with the serial identification number removed or rendered illegible.
- (14) Tires not presented and available for inspection by Toyo Tire Corporation.
- (15) Tires worn beyond the wear bars (less than 1.6mm of remaining tread).
- (16) Tires failed due to improperly storage conditions, such as in an area exposed to direct sunshine, oil and near an operating machinery emitting ozone.
- (17) Adjustment failing to provide with required information as prescribed in the latest Toyo Adjustment Form.
- (18) Tires that are imported and sold through unauthorized channels or that are not marketed and sold locally by an authorized Toyo Tire distributor.

3. Compensation

Compensation for authorized adjustments will be computed on a prorated basis.

The compensation amount will be calculated as follows:

Compensation Amount = Basic Price\* X Remaining Tread Depth / Original Tread Depth  
\*(Basic price shall be decided and informed to the distributors by Toyo Tire Sales Dept.)

Toyo Tire Corporation does not compensate any cost of mounting, balancing, alignment and other service charges.

4. Distributor's obligations

In order to be eligible for TOYO TIRE LIMITED WARRANTY, the following information must be fulfilled whenever an application for adjustment is submitted to Toyo Tire Corporation.

- (1) The "Toyo Tire Adjustment Form" must be filled out. Photos which clearly show the damaged part of the tire concerned must be taken and be attached to the "Toyo Tire Adjustment Form".
- (2) The following information must be included.
  - A) Tire Size, Pattern, Ply rating, Load Index and Speed Symbol,
  - B) Serial number, C) Remaining tread depth, D) Opinion about damage
- (3) Any application that fails to provide any of the required information may be rejected.
- 4) All tires for adjustment consideration must be kept till Toyo Tire Corporation makes final judgment.

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5. Limitations and Exclusions

Toyo Tire Corporation does not warrant any work performed by the distributor or the dealers, including but not limited, their selection, fitment, mounting and balancing inspection, or repair of any tire.

Toyo Tire Corporation DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES (e.g., loss of time, loss of use of vehicle, towing charges, road services, inconveniences, etc.).



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Toyo Tire Corporation